

Doctors

Dr James Cross

Dr Liz Grimshaw

Dr Anna Collenette

Dr Claire Gillvray

Dr Nick Halsey

Dr Sarah Cleverly

Nurses

Lori, Sandi, Jackie and Julie.

We aim to offer excellent health services to every patient and hope that this leaflet will give you some idea about those services.

APPOINTMENTS - If you are registered at this practice you can phone or call in to make an appointment with a Doctor or Nurse.

If you are not registered with us, you may be seen under the 4YP scheme by asking the receptionist for 4YP appointment.

SERVICES WE PROVIDE

Greenway Community Practice provides a full range of NHS GP services-

- Medical treatment
- Immunisation including Teen Boosters
- Teen Health Check appointments
- Travel advice and immunisations
- 4YP appointments
- C Card scheme (Free condoms for under 25 year olds.)
- Advice about
 - Healthy eating
 - Smoking
 - Drugs and alcohol
 - Personal hygiene
 - Contraception and sexual health
 - Bullying
 - Family issues
 - Problem skin
 - Active Lifestyles

Some of our Doctors have special interest and additional training in the following:-

Sports Medicine

Drugs and alcohol misuse

Contraception and sexual health

TELEPHONE CONSULTATIONS

If you need advice, information, or wish to pass a message to your Doctor, please contact Reception. You may be offered a telephone consultation with your doctor or a nurse.

RESPECT AND PRIVACY

As a young person, even if you are under 16 years old, you can be sure that you can speak with ANY of the staff here in complete confidence, and in private if you wish.

Anything you talk about with any one in this surgery will not be discussed with your family, care workers or teachers without your agreement.

The only time we might pass something on without your permission is to protect you or someone else from serious harm.

We would always try to talk to you about this first.

Importantly as respect is a two way thing, we expect all our patients to treat the staff at the Practice as they would like to be treated themselves.

CONTACTING THE SURGERY

Website:

www.greenwaycommunitypractice.nhs.uk

Greenway Community Practice

Greystoke Avenue, Southmead,
Bristol, BS10 6AF

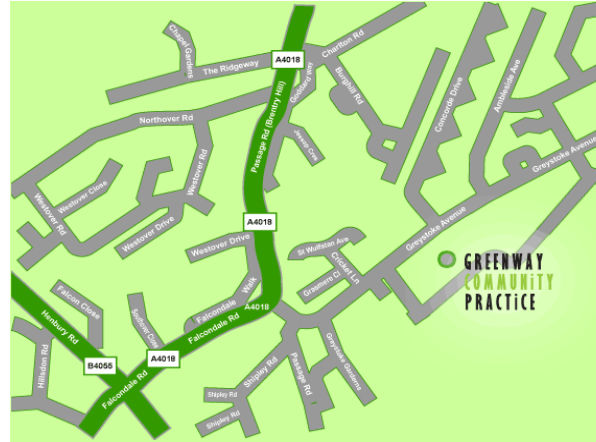
Reception Hours:

Mon to Fri - 8.00am to 7.00pm
Saturday - CLOSED
Sunday - CLOSED

Tel: 0117 959 8939 (8.30am to 6.30pm)

Other useful Services

- Chat 2 Us - counselling services for young people.
Tel 07800640394.
- Childline - Tel 0800 111
- National Domestic Violence helpline -
Tel 0808 2000 247
(24 hours)
- FRANK - confidential drugs
information Tel 0800 77 66 00
- Young Peoples Drop In Clinic
Southmead Health Centre
Mondays 4.15-6.30pm
Tel 0117 908 4654



SUGGESTIONS & COMPLAINTS

We welcome your suggestions regarding services that we provide or those that you would like us to provide. Equally we want to know when you are not happy. We offer a Practice Complaints Procedure - please ask at Reception for details. We aim to address and resolve any problem that may occur as quickly as possible.

MOVING HOUSE? NEW PHONE?
Don't forget to give us your new details

GREENWAY COMMUNITY PRACTICE



Youth Matters



Services for Young People

